electronic Reviewer Support System (eRSS) for Reviewers



User GuideFor Reviewers

April 2023



This guide does **NOT** cover grant application review meetings, nor does eRSS provide support for grant application reviews. Please see eRA Commons Internet-Assisted Review (IAR) for the review of grant applications.

Audience

This guide is designed for reviewers participating in the contract proposal review process using the eRSS Reviewer site: https://erss-reviewer.nih.gov.

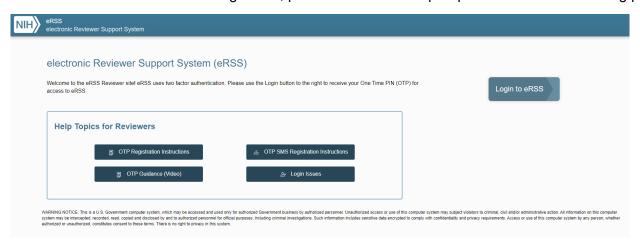
Objectives

Instructions in this guide will enable reviewers to perform the following in eRSS:

- Log in with One Time Pin (OTP)
- Complete the pre-review process
- Download proposals and meeting documents for a contract proposal review meeting
- Complete an Evaluation Form online or export a blank Evaluation Form to complete offline in Microsoft Word
- View other reviewers' critiques
- Re-certify the Pre-Meeting COI Certification
- Sign the Post-Review COI Certification Form
- View and sign Meeting Minutes (Chairperson)

Technical Assistance

For technical assistance accessing eRSS, please review the Help Topics on the eRSS Landing page.



For technical assistance with eRSS, please review the eRSS Help Documents using the Help button on the upper right of the screen:

Help

<u>Logout</u>

If you need additional assistance or have a meeting-related question, please contact your SRO.

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Pre-Review Process

Pre-Review Process Overview

eRSS is a web-based system used to manage the review process for NIH contract proposals.



The pre-review process gathers important information that the Scientific Review Officer (SRO) needs to determine whether you will be able to participate in the review meeting.

Invitation to Review

If you have been contacted by an SRO to participate in a contract review meeting, you will receive an automated email invitation to participate. This email will have detailed information to allow you to log into the electronic reviewer support system (eRSS) by registering your email and setting up an NIH One Time Pin (OTP) account.

NIH eRSS Invitation to Participate

Dear Dr. Reviewer.

Thank you for your willingness to serve in NIAID's peer review process.

Meeting Title: Test Meeting for eRSS Reviewer Manual

SRO Name: NIAID, SRO
SRO Email: fake.email@nih.gov

To access meeting-related information and documents, log into NIH electronic Reviewer Support Site (eRSS) by following this link: https://erss-reviewer.nih.gov. Please login to the system using your fake.reviewer@gmail.com email address. If you are using a different email address, please contact the SRO listed above.

If you have never accessed eRSS system before, you must register your fake.reviewer@gmail.com email address in NIH One Time Pin Authentication system before you can login. You can do so by following the link https://erss-reviewer.nih.gov and clicking "Create Account" button on login page.

Once you have entered eRSS, click on the title of the meeting listed above. If you do not see the meeting listed on the eRSS web page, contact the SRO listed above. This will take you to a page where you can complete the meeting's pre-review process. Complete all sections from 1 to 10 and then click "Submit" button on summary section. The SRO will be notified automatically through eRSS that you have completed all steps of the pre-review process.

Please keep this invitation email handy for your reference.

If you need assistance with the eRSS system, please contact your SRO

Obtain a One Time Pin (OTP) Account

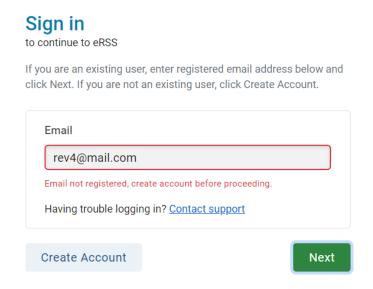
In the eRSS invitation email, you will find instructions on how to create an OTP account so that you can login to the system. There are also guidance documents on the eRSS homepage.

To receive an OTP PIN code, login to eRSS with the email address with which you received the invitation. If you use an alternate email address, you will not have access to the meeting you were invited to. The system will send you a PIN number by email. Simply enter the PIN into the login screen. PINs received via email are valid for 8 hours. If you login after 8 hours, you will be sent a new PIN.

Creating a New OTP Account

Create Account

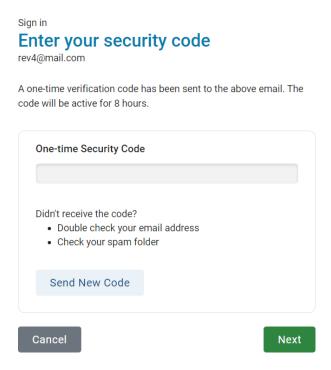
If your email address is not registered for OTP, click the Create Account button.



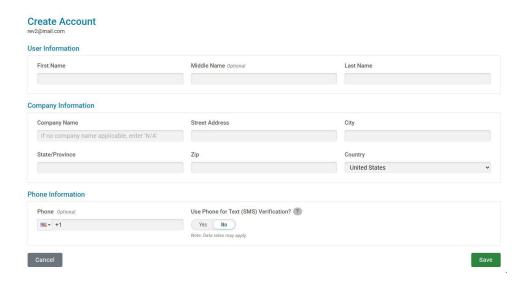
Enter the email address included in the eRSS invitation email. And click the Next button.

Enter your email address	
Email	
You will be sent a one-time authentication of address entered.	code to the email
Cancel	Next

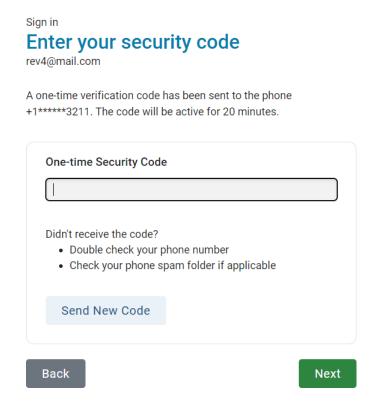
An email containing the PIN to log in to eRSS will be sent to the email address. Enter the PIN and click Next.



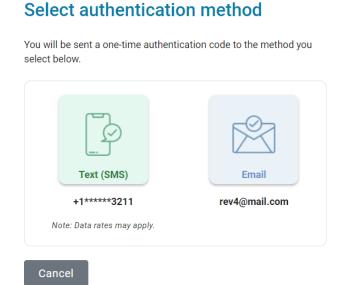
Complete the registration by adding user and contact information. You may also register a mobile phone to receive PINs via SMS text.



If you chose to register a mobile phone number to receive PINs, there is an additional verification step. Enter the PIN sent to the mobile phone number and click Next. PINs received via SMS test are valid for 20 minutes.



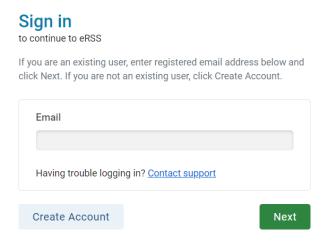
You are now registered in NIH OTP system. To log in to eRSS, select the authentication method you would like to use to receive the PIN and follow the onscreen instructions.



Updating an Existing OTP Account

Existing OTP user accounts can now register to receive PINs via SMS (text message). Follow the steps below to add a phone number.

Open the eRSS Reviewer site (https://erss-reviewer.nih.gov) and enter your OTP-registered email. Click the Next button.

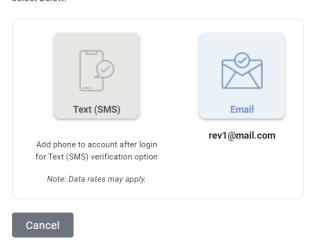


Select the Email option.

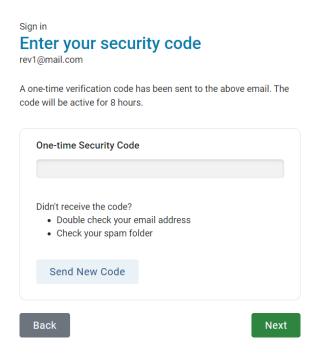
Sign in

Select authentication method

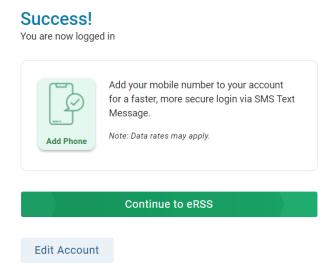
You will be sent a one-time authentication code to the method you select below.



Your security code will be sent to your OTP-registered email address. Please retrieve it and enter the security code here. Click the Next button.



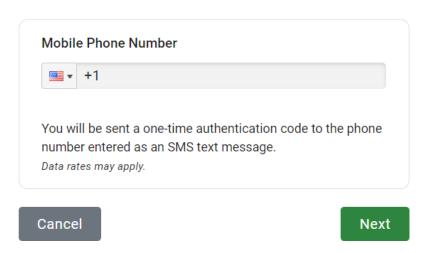
You are now logged in to eRSS. Click Add Phone to register a mobile phone number.



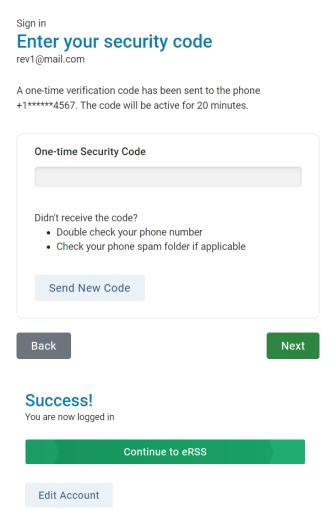
Enter the phone number you wish to receive text message PINs.

Update Account

Add your phone number



You will be sent a PIN to the phone number entered above. This is a verification step. Please enter the PIN and click Next to proceed to eRSS.

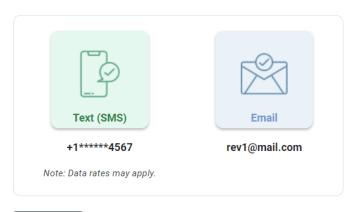


The next time you log in you will have the option to select either Email or Text (SMS) as the authentication method. Please select your preferred authentication method and proceed with login.

Sign in

Select authentication method

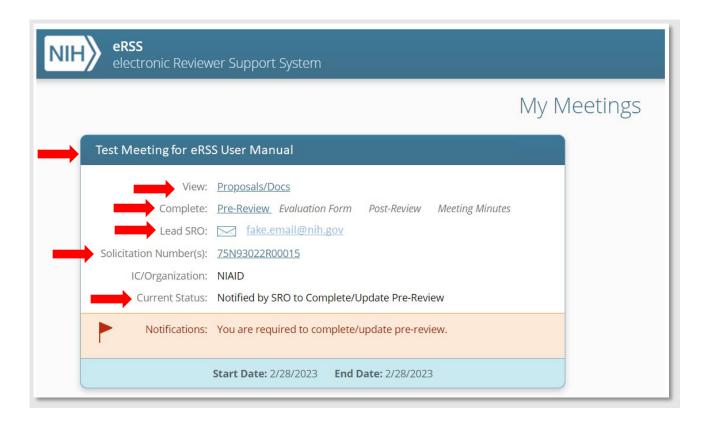
You will be sent a one-time authentication code to the method you select below.





Meeting Tile Anatomy

Once you log into eRSS, you will be taken to your My Meetings page, to access your meeting, click on the specific meeting tile as shown below. The meeting tile has links to many of the more commonly used functions in eRSS.



Meeting title: Will directly take you to the tab of the latest step you need to complete in eRSS.

View: Will take you directly to the Proposals and Documents tab.

Complete: Will take directly to the tab you select and guides you to the step you need to complete. Steps to which you do not yet have access will not be available as hyperlinks.

Lead SRO: Will generate an email to your SRO using your default email provider

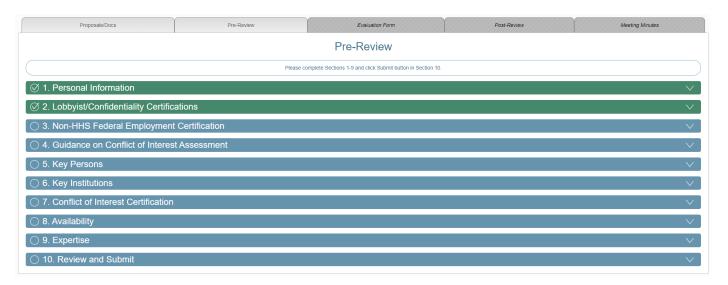
Solicitation Number: Will take you directly to the solicitation in SAM.gov

Current Status: Will let you know what you have access to in the system

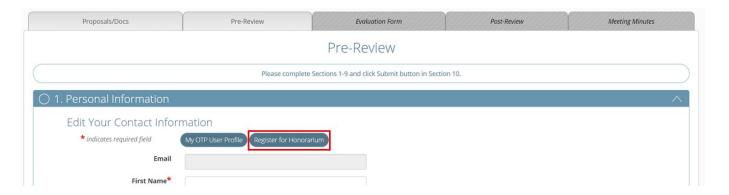
- Notified by SRO to Complete/Update Pre-Review: you have been invited to complete the pre-review process for the SRO to review
- Potential Reviewer: the SRO is reviewing your pre-review information
- Official Reviewer: the SRO has enabled you in the system to view meeting materials

Pre-Review Process

To initiate the pre-review process, click on the Pre-Review link in the meeting tile. There are 10 steps that must be completed before the SRO can review your information and grant you access to the review site. The first step will automatically open, and each subsequent step will automatically open after you click **Save and Continue**. The banner for that step will change to green and a checkmark will appear in the circle to the left once each step is completed.



In the **Personal Information** section, you can update your contact information, your OTP User Profile, and access instructions to register for your honorarium by clicking **Register for the Honorarium**.



Continue through the pre-review process by completing each step in the process and by clicking on **Save and Continue** at the end of each step until you reach the summary page. Submit your responses to the SRO by clicking on the **Submit** button. You are now done with the pre-review process and the SRO will review the information you submitted and follow up as needed.



Official Reviewer Status

After the SRO reviews your information, your status will be changed to Official Reviewer when the SRO has enabled you to view meetings documents, proposals, assignments, and evaluation forms. You will be notified by email when you have been enabled as an Official Reviewer. The notification if you are accepted as an Official Reviewer appears as follows:

NIH eRSS Invitation

Dear Reviewer,

The Scientific Review Officer (SRO) listed below has changed your status from "Potential" to "Official" reviewer for the following meeting:

Meeting Title: Test Meeting for eRSS User Manual

SRO Name: NIAID, SRO SRO Email: fake.email@nih.gov

To access meeting-related information and documents, log into NIH electronic Reviewer Support Site (eRSS) by following this link: https://erss-reviewer.nih.gov. Please login to the system using your fake.reviewer@gmail.com email address. If you are using a different email address, please contact the SRO listed above.

You will not be able to view proposals with which you are in conflict.

To be able to download meeting documents, you must first install Adobe Acrobat Reader and an Adobe Acrobat document security plug-in called FileOpen. Links to download Adobe Reader and the FileOpen plug-in are available from the meeting's Documents tab. This only has to be installed one time on a computer before downloading review materials. On 99% of the computers, the plug-in will install automatically after downloading and opening the file. Of the remaining computers, the users will need to ask your organizational computer professionals to install it.

If you need assistance with the eRSS system, please email the eRSS Helpdesk at eRSSHelp@niaid.nih.gov.

You will see your status change to Official Reviewer in the Current Status section on your meeting tile when you log back in.



Editing Your Pre-Review Process Information

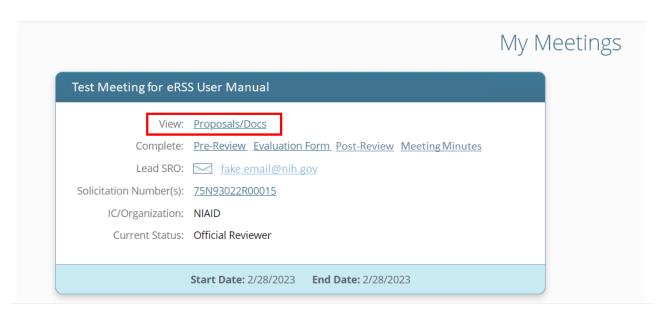
You may log into eRSS and modify your personal information, expertise, or calendar at any time. If you need to make changes to your conflict of interest (COI) after you submit your pre-review responses in eRSS, please do so and notify your SRO.



If new Key Personnel (KP) or Key Institutions (KI) are added at any point after you have completed the Conflict of Interest (COI) check, the next time you log into eRSS, you will be prompted to clear "unaccounted for KP/KI". eRSS will only display new KP/KI that have not been previously reviewed. Once you complete this step, you will have the same access you did previously if you indicated no new conflicts.

Download Proposals to Your Computer or Laptop

As an Official Reviewer, the Proposals/Docs link will become live on the meeting tile on your My Meetings page so that you may download and view proposals with which you are NOT in conflict.



NOTE: Proposals can only be opened in Adobe Acrobat and by NO OTHER PDF viewer.

Install Acrobat and FileOpen Plug-in

Due to the sensitive nature of our grant and contract proposals, NIH has taken steps to further protect these documents using an innovative technology called FileOpen. It allows staff to set expiration dates for review meeting-specific files. To view proposals and meeting documents, you will need to install Adobe Acrobat Reader and the FileOpen plugin to your computer or laptop. If you don't have Adobe Reader, go to the Proposals/Docs tab and click 1. Get Adobe Acrobat Reader.



NOTE:

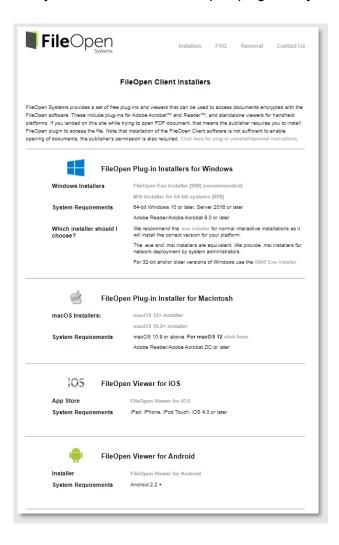
- 1. The default browser for Windows 10 is Microsoft Edge. If you are using the Edge browser, you must disable the PDF viewer in Edge prior to changing the program affiliation in Windows 10 to Adobe Acrobat Reader. For instructions on how to disable Edge's pdf viewer, click here.
- 2. If you are using Google Chrome, you must disable the Chrome pdf viewer:

- Click on the three vertical dots in the top right-hand corner of Chrome and select 'Settings'
- Scroll to the bottom of the page. Click 'Advanced Settings'
- Under Privacy and Security, click 'Site Settings'
- · Scroll to the bottom of the page
- Under the heading 'pdf documents, click the arrow and then move the slider next to "Download pdf files instead of automatically opening them in Chrome" to the right so that it's now blue.

To install FileOpen, click 2. Install the FileOpen Plugin for Adobe Acrobat Reader. You will see a page like the one below that allows you to run the correct FileOpen installer for the operating system on your laptop or computer.

Click **OK** to install the FileOpen plug-in.

NOTE: If you are using a computer or laptop provided by your workplace or institution, someone with administrative rights may need to install the FileOpen plug-in on your laptop or computer.

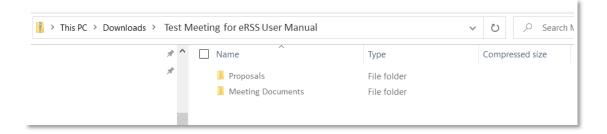


After you have installed FileOpen, please click on <u>follow Step 3 in the FileOpen Troubleshooting FAQ</u> to confirm that it has been installed.

If installation has failed, you will see an error message. Please use the FileOpen Troubleshooting FAQ.

If the proposals do not open correctly, try opening the proposals one at a time.

If successful, a file opens with folders containing PDFs of meeting documents and proposals with which you are not in conflict. You will extract the proposals from this folder.

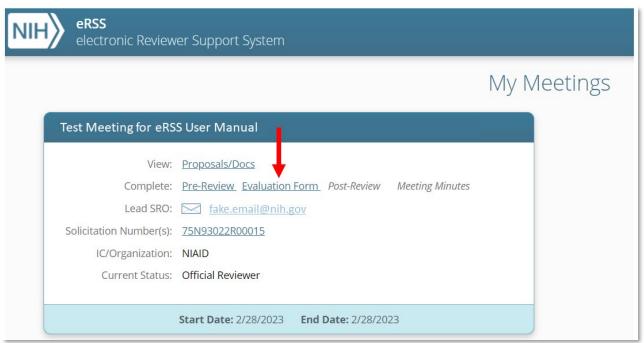


Additional guidance can be found in this video tutorial.

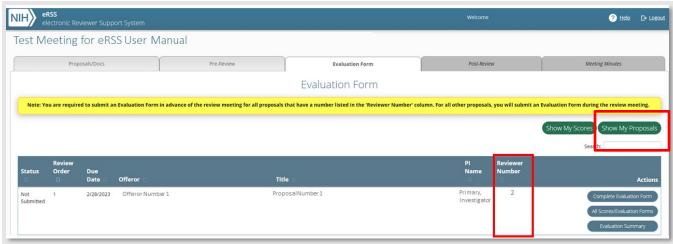
If you continue to have trouble opening files after completing these steps, please contact the SRO for the meeting.

View Your Review Assignments

After you are made an Official Reviewer in eRSS, the **Evaluation Form** link will become live on the meeting tile on your **My Meetings** page. Click the **Evaluation Form** link:



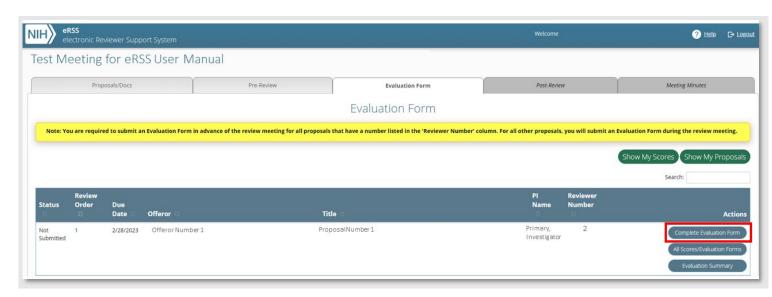
This takes you to the **Evaluation Form** tab for the meeting. Your review assignments appear in the Reviewer Number column. If there is a reviewer number for a proposal listed in the Reviewer Number column, you are required to complete a critique for the that proposal in advance of the review meeting. If no number appears for a proposal in the Reviewer Number column, you will submit your completed evaluation for that proposal during the review meeting. *Please contact your SRO if you have further questions about review assignments for contract proposal review.* You can also access the proposals for which you must complete evaluations in advance of the review meeting by clicking **Show My Proposals**.



Completing Evaluation Forms

Before the Meeting

On the Evaluation Tab, click Complete Evaluation Form to go to the web evaluation form for a proposal.



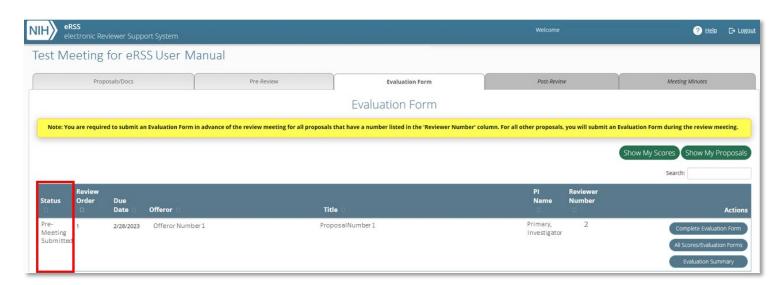
- Click Complete Evaluation Form in the Action column for the selected proposal to complete your evaluation directly in eRSS. The Evaluation form can also be exported into Word to be completed and then reuploaded to eRSS. See Completing an Evaluation Form in Word for instructions.
- 2. Enter strengths, weaknesses, and a score for every technical evaluation criterion on the web Evaluation Form. Complete the Special Issues. Your responses are auto-saved every 10 seconds after typing in the web form. You can also click on Save at the bottom of the form at any time.
- 3. The Special Issues section of the Evaluation Form should be completed prior to the meeting. Reviewers can update their responses in the form, if needed, during the review meeting.

NOTE: You will not be able to complete Acceptability ratings until the review meeting begins.

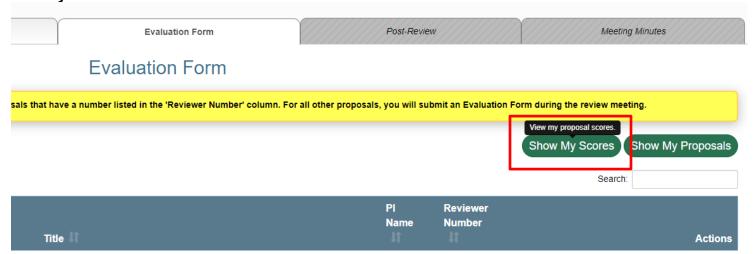
- 4. Click Submit to SRO to submit your responses. This is necessary to publish your Evaluation Form. The SRO and other reviewers will not be able to view your responses and scores for a proposal until after you click Submit to SRO. It also gives you access to view evaluations submitted by other reviewers.
- 5. After you submit your completed Evaluation Form for a proposal, you should see this message appear for a few seconds at the top of the screen:



You can also view whether your Evaluation Form has been submitted successfully in the Status column of the Evaluation tab. You will see Pre-Meeting Submitted when your Evaluation Form has been submitted successfully to the SRO prior to the review meeting. You will see the word Submitted after you submit a completed Evaluation Form during a meeting.



Reviewers are asked to evaluate proposals consistently. To help you maintain the same standards when scoring different proposals, you can access the record of TEC scores, total scores, and votes on acceptability by clicking **Show My Scores**.

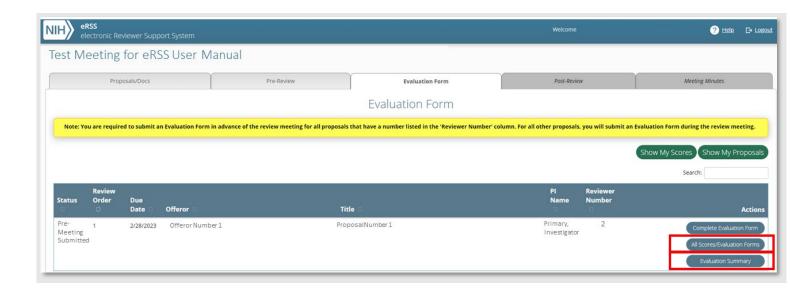


Viewing Other Reviewer's Evaluations

After you have submitted your evaluations and scores, you will be able to view other reviewers' scores and evaluation forms. You **MUST** submit evaluations and scores for all assigned proposals before you have access to those of other reviewers.

To view other reviewers' scores and completed Evaluation forms, click All Scores/Evaluation Forms in the Action column for a proposal.

Click Evaluation Summary in the Action column to view a comparison of each of your criterion scores with the average scores for each criterion for that proposal submitted by the other reviewers:



During the Meeting

- 1. Click Complete Evaluation Form in the Action column for the selected proposal.
- 2. Enter strengths, weaknesses, and a score for every technical evaluation criterion. Your responses are auto-saved every 10 seconds after typing in the web form. You can also click on Save at the bottom of the form at any time.
- After the proposal is discussed at the review meeting, reviewers can make a determination of Technical Acceptability for that proposal. You sign the evaluation form by marking the Sign Evaluation Form box.
- 4. For the Determination of Acceptability, Select Acceptable or Unacceptable and then mark the "Sign Evaluation Form" box to sign your Evaluation Form.

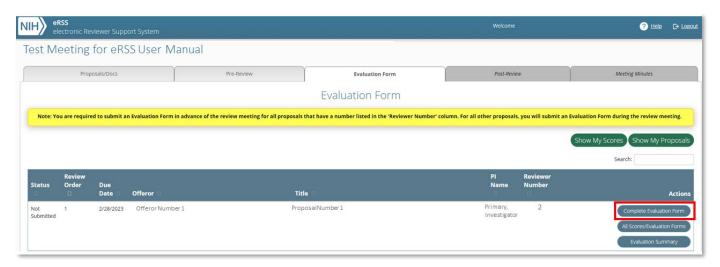


5. If a proposal is deemed Acceptable, you will need to update your Special Issues. Special Issues are not evaluated for Unacceptable proposals. Click Submit to SRO to submit your responses. The SRO and other reviewers will not be able to view your responses and scores for a proposal until after you click Submit to SRO.

Completing an Evaluation Form in Word

You can also download the evaluation from as a Word document to work with on your desktop before and/or during the meeting.

1. From the Evaluation tab for a proposal, click on **Complete Evaluation Form** in the Action column. This step will need to be completed for each proposal, as each Word document is proposal specific.



2. When the Evaluation form opens, click on Export Evaluation Form.



- 3. Complete your evaluations in Microsoft Word.
- 4. To upload your evaluation forms in eRSS, click Import Evaluation Form on the Evaluation Form tab for a proposal and upload your critique. Be sure to upload your critique to the correct proposal.



5. You must click Submit to SRO after you upload it to publish your Evaluation Form so the SRO and other reviewers can view it.

Pre- and Post-Review COI Certification at the Meeting

When you log into eRSS on the day of the meeting, reviewers will be prompted to re-certify that they have no Conflicts of Interest at the start of the meeting. Check for conflicts and then mark the "I agree" box and click Recertify at the bottom of this page.

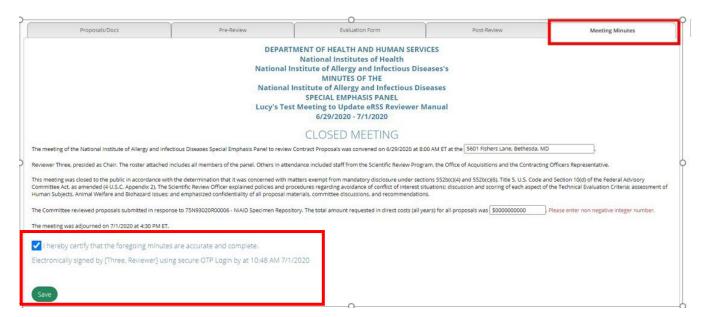


At the end of the meeting click on the Post-Review tab. Read the certification, mark the "I Agree" box and click Save.



Meeting Minutes (for Chairperson Only)

After the meeting is complete, the Chairperson can go directly to the Meeting Minutes tab in eRSS, certify the meeting minutes, and click Save.



Alternatively, the Chair can navigate back to the meeting tile on the My Meetings page and click the Meeting Minutes link to certify and sign the meeting minutes.

